



ALL INDIA ASSOCIATION OF COAL EXECUTIVES (AIACE)

(Regd. Under the Trade Union Act, 1926; Regd. No. 546 / 2016)

302, Block No. 4, Ram Krishna Enclave, Nutan Chowk, Sarkanda; Bilaspur (CG)

E-mail : centralaiace@gmail.com ; Ph. 9907434051

Ref No. **AIACE/CENTRAL/2025 / 005**

Dated 21.1.2025

To
The CMD,
SECL,
Bilaspur (CG)

Sub: Thanks for setting up PRB cell and request to expand its scope of work

Dear Sir,

We at AIACE heartily welcome your letter no. पत्रांक-एसइसीएल/बीएसपी /अधि०स्था/म०प्र०/2025/28 दिनांक 18.01.2025 by which a PRBC/Grievance Sambandh cell has been notified to be made operational at SECL, HQ, Bilaspur. (Annexure-I).

This newly formed Department has been entrusted with resolving the problems in the areas related to CPRMSE/CPRMSNE faced by the Executives & non-Executives of retirees from SECL. Additionally, along with various jobs arising from time to time, this department will also be acting towards redressal of Grievances received from Employees/Stakeholders under Mission Sambandh, as per Notice No. 126 dated 16.10.2024 (Except grievance received through CPGRAMS portal).

It is requested that Scope of work entrusted to this department may also be expanded to include pension and gratuity related work to this department in the interest of the retired executives and employees. Simultaneously, provision of washroom and drinking water facility in this section, for the comfort of the pensioners visiting this office, will be further appreciated.

We sincerely hope that, our above request to enhancement of Scope of work will be definitely considered for implementation.

Thanking You,

(P. K. SINGH RATHOR)
Principal General Secretary



साऊथ ईस्टर्न कोलफील्ड्स लिमिटेड
SOUTH EASTERN COALFIELDS LIMITED
 (A Subsidiary of Coal India Ltd)
 (A Government of India Undertaking)
 "A MINI RATNA COMPANY"
 EXECUTIVE ESTABLISHMENT DEPARTMENT
 Corporate Identity No. U10102CT1985GO003161
 Action Area : Seepat Road, BILASPUR (CG): 495 006
 gmea.secl@coalindia.in

पत्रांक:-एसईसीएल/बीएसपी/अधि०स्था/ म०प्र०/2025/ 28

दिनांक 18.01.2025

OFFICE ORDER

PRBC/Grievance Sambandh Cell is a newly formed department of SECL, Shri G Shyamala Rao, General Manager(P) SECL, is the HOD/Nodal Officer(CPRMS-E/NEE) & Grievance/Sambandh of the said department.

The department is hereby entrusted with the following assignments:

1. Issuance of CPRMS-E & NE cards and allied matters.
2. Issuance of Cashless certificates (CPRMS-E & NE).
3. Life Certificate Management for CPRMS-E and NE & Management of Domiciliary payment.
4. Medical Bills of retired employees (Executives of SECL & Non-executives of SECL HQ, beneficiaries)
5. Nodal Officer (Grievances), SECL to redress of Grievances received from all Employees/Stakeholders under Mission Sambandh, as per Notice No 126 dated 16.10.2024 (Except grievance received through CPGRAMS portal).
6. Any other work assigned from time to time.

This is issued with the approval of Competent Authority.

मयदीय
 (Signature)
 महाप्रबंधक को/अधि० स्था०
 एसईसीएल मुख्यालय बिलासपुर

Distributions:

1. Chief Vigilance Officer, SECL, HQ.
2. AGM:- All Areas, SECL.
3. GM/HOD:-All Departments, SECL HQ.
4. GM (CS/TS) to CMD, SECL.
5. GM(Sys):- with a request to upload in the SECL website.
6. TS to D(T/O)/D(T/P&P)/D(P)/D(F), SECL.
7. APM/AFM:- All Areas, SECL.
8. CM(P/PF-Pension)/MGR(P/EE) 1-2-3-4/Dy Mgr(P), EE Dept SECL HQ.
9. Dy. MGR(SECT) CMD Sectt . SECL HQ.
10. PF/MGF.

Copy to:

- CMS, SECL
- GM(IR/NEE), SECL
- HOD (PRBC/Sambandh)
- TS to DP, SECL
- Mgr (sect-EE) SECL
- Dy Mgr(P-EE) SECL

**Advised to Takeover / Handover the
CPRMSE/NE/Grievance Sambandh related work.**

CC:

Director(P)SECL